



Client Information

Name _____

Address _____

Phone _____

Email _____

Text Y/N

Preferred method of updates _____ Frequency of updates _____

Emergency Contact _____

Backup method of entry _____

How did you hear about us? _____

Do you require a receipt? Y / N

May we use pictures of your pets on Facebook or other in other public ways? Y / N

Where can we dispose of your pet's waste? _____



Pet Information

MDDW

Name _____ Species _____

Breed _____ Age ____ Gender ____ Altered Y / N

Special Notes _____

Feeding Instructions _____

Medications/Allergies _____

Name _____ Species _____

Breed _____ Age ____ Gender ____ Altered Y / N

Special Notes _____

Feeding Instructions _____

Medications/Allergies _____

Name _____ Species _____

Breed _____ Age ____ Gender ____ Altered Y / N

Special Notes _____

Feeding Instructions _____

Medications/Allergies _____

Name _____ Species _____

Breed _____ Age ____ Gender ____ Altered Y / N

Special Notes _____

Feeding Instructions _____

Medications/Allergies _____



Veterinary Information

MDDW

Hospital _____

Address _____

Phone _____

Preferred Emergency Hospital _____

Address _____

Phone _____

Prior health conditions or concerns _____

In case of emergency I authorize representatives of Mason Dixon Dog Walking, LLC to use personal judgment about accessing timely and appropriate care for my pet at the closest available facility. I understand that MDDW will make reasonable effort to contact me for instruction and updates but instruct that first priority will be to ensure care for my pet. By entering into a contract with Mason Dixon Dog Walking, LLC, I authorize MDDW to make these decisions and agree to assume associated costs. This form also authorizes veterinary professionals to treat my pet as necessary in my absence.

Signature _____



Description of Services and Pricing and Policies MDDW

Ongoing: Su M T W Th F Sa Temporary: Start date _____ End date _____

Visits per day _____ Time per visit _____ Time window _____

Special instructions _____

Cost estimate per visit / day / week / month / service \$

X All payments should be left in full at the time of initial visit or first weekday of ongoing visits. Methods of payment include cash, check, and Pay Pal. Pay Pal payments must be received prior to services. Returned checks will incur a \$25 fee.

X We will confirm all appts 24 hours in advance by your preferred method of contact. If you do not hear from us please contact us to confirm. This policy does not apply to ongoing services.

X Cancellations made with less than 24 hours notice will be charged full quoted price.

X Two copies of keys (pre-tested) must be provided. They will be marked with your pet's name and kept in a locked key safe when not in use. If you wish for your keys to be returned after services arrangements will be made. Travel fees may apply. Back up method of entry is strongly encouraged.

X MDDW is not responsible for damage to the home beyond our control. This includes but is not limited to leaks, electrical problems, and acts of nature. In these situations we will attempt to contact you and then the emergency contact before making a subjective decision on dealing with the problem. All associated costs will be paid by the client or fully reimbursed to MDDW within 14 days.

X MDDW is not responsible for any damage to property unless caused by a negligent act.

MDDW agrees to remain insured through PSA or a comparable liability insurance entity.

X Pet Owner will be responsible for all medical expenses and damages resulting from an injury to any persons by the pet. Customer agrees to indemnify, hold harmless, and defend MDDW, in the event of a claim by any person injured by the pet.

✘ MDDW is authorized to seek any emergency veterinary assistance needed during visits, at the cost of the client, from any veterinarian as chosen by the sitter. However, the company is not responsible for the health/well being of the animal.

✘ Client is responsible for supplying the necessary, safe equipment/supplies needed for care of their pet(s), including but not limited to a sturdy, well-fit harness (halter, collar, etc...) for walks or in case of emergencies, firmly affixed vaccination tags, a lead rope or leash, pooper-scoopers, litter boxes, food, cleaning supplies, medicines, pet food, and cat litter.

✘ Client is responsible for pet-proofing house and yard, and the security fences/gates/latches. MDDW will not be responsible for the safety of any pets and will also not be liable for the death, injury, disappearance, or legal consequences of any pet with unsupervised access to the outdoors.

✘ MDDW may use their discretion to end service at any time that a pet poses a danger to the safety or health of itself, other pets, or people. If concerns prevent MDDW from continuing care for a pet, the client authorizes the pet to be placed in a kennel, or previously arranged locale if possible. All subsequent charges, including but not limited to transportation, kenneling, tranquilizing, treating, accessing, and liability, are to be the responsibility of the Owner.

✘ At the time that service is booked, client will notify pet sitter of everyone who has been granted access to the home during the service period.

✘ Visit times will be adhered to as closely as possible but cannot be guaranteed. Variations due to weather or emergencies may occur.

✘ A signed contract is required prior to service. This contract permits MDDW to accept all future telephone, or email reservations and provide service without additional signed legal considerations agreements. The terms of this document apply to all the pets owned by the client, including any and all new pets that the customer obtains on or after the date this document was signed, at any and all locations the owner designates for service.

I have read and agree to the above terms and conditions.

Signature _____ **Date** _____